



Step right up! Step right up and test your knowledge of Rockingham County Government performance!

In Rockingham County last year,

1. How many calls did Social Services investigate for suspected abuse, neglect, or exploitation towards disabled adults?
A. 529 B. 249 C. 119 D. 59
2. What percentage of the 5,811 animals at the Animal Shelter were euthanized?
A. 98% B. 95% C. 88% D. 78%
3. After intervention, what percentage of the 224 kids abused or neglected did not become repeat victims?
A. 100% B. 95% C. 65% D. 25%
4. Of the \$3 Million dollars in daycare vouchers issued, what percentage was spent in Rockingham County?
A. 30% B. 60% C. 90% D. 100%
5. What percentage of the children receiving prevention and family support services (on average 45 per month) remained in their own homes while doing so instead of being placed into Child Protective Services custody?
A. 37% B. 57% C. 77% D. 97%
6. At how many of their 609 scheduled court appearances did 115 Pretrial Release defendants fail to appear?
A. 36 B. 18 C. 6 D. 0
7. Taxpayers paid \$3,545,509 to operate the County Jail. How much revenue was the Sheriff's Office able to generate to offset some of that cost by housing State sentenced misdemeanants and defendants from other counties?
A. \$500,000 B. \$225,000 C. \$100,000 D. \$1,000
8. How much did County website traffic increase?
A. 233% B. 133% C. 33% D. -33%
9. What percentage of County residents (non-city) participate in the recycling program?
A. 100% B. 50% C. 25% D. 1%
10. What percentage of the 90,471 dispatched 911 calls were dispatched within 4:00 minutes or less?
A. 100% B. 98% C. 78% D. 48%
11. What percentage of EMS emergency calls were responded to within 11:00 minutes or less?
A. 99% B. 89% C. 79% D. 69%
12. What percentage of the 55 fires investigated by the Fire Marshal office were accurately determined for origin?
A. 0% B. 20% C. 40% D. 60%
13. What percentage of the Library's overall resource circulations were non-print materials?
A. 5% B. 15% C. 20% D. 30%
14. What percentage of the 7,429 building inspections (Mechanical, Plumbing, Electrical, & New Construction) were conducted within one business day from the date of request?
A. 65% B. 75% C. 90% D. 100%
15. What percentage of the 1,167 food establishment (restaurant grades) and institutional inspections were completed on schedule?
A. 86% B. 66% C. 46% D. 26%
16. What percentage of the 8,641 requests for vital records (marriage, birth, and death records) were processed within one day?
A. 100% B. 99% C. 98% D. 95%
17. The NC workplace injury incidence rate is 5.0% of total workforce. What was our incidence rate?
A. 5.0% B. 4.0% C. 3.0% D. 1.0%
18. What percentage of the owed \$46,220,190 (2012 levy) in real, personal property, and public utility taxes were collected?
A. 99.0% B. 98.0% C. 88.0% D. 84.0%
19. Out of the 157 Youth Services clients considered the highest risk for criminal behavior, what percentage did not commit any additional unlawful acts while in the program?
A. 50% B. 75% C. 90% D. 100%



Answers:

1. **B - 249** - Adult Protective Services aims to ensure basic health, safety, and fraud protection for all of Rockingham County's disabled adults. Staff responded to **96%** of reports of abuse within State required time frames, and on average, completed each investigation in less than **2** days.
2. **D - 73%** - Two years ago we ranked the highest in the State at **98%**. Sadly **3,412** dogs and cats were still euthanized. Due in large part to an effective spay & neuter program, animal intake figures declined from **6,119** to **4,778**.
3. **B - 95%** - **100%** of kids in DSS Foster Care (on average **137** per month) did not become victims of abuse or neglect.
4. **C - 90%** - of program dollars (**\$2.7** Million) were spent locally. **100%** of the **288** applicants received assistance on the day they applied, saving time, gas and postage. **99%** of eligible applicants received a subsidy.
5. **D - 97%** - Not disrupting families is a primary objective for Social Services. Prevention Services strives for sustainable solutions to keep kids and adults safe, outcomes most likely achieved within their own families.
6. **C - 6** - That is a success rate of **99%**. Program participants averaged **156** days on the program. This program saves taxpayers in jail costs which include all food, lodging, and medical needs.
7. **B - \$225,745** to be precise - The majority of the revenue came from a State Misdemeanant program that pays **\$40** per day in exchange for holding defendants serving short-term sentences.
8. **B - 133%** - Facebook Friends are more than **3,346**, Twitter Followers exceed **165**. **100%** of County departments provided stories and news updates. The County website averaged **15,709** unique hits per month.
9. **D - 1%** - Citizens may take recyclables to the landfill drop-off point or to mobile recycling trailers. Recycling helps Rockingham County come into compliance with State mandates that prohibit recyclable materials from going into the landfill which, in turn, extends the life of the landfill.
10. **B - 79%** - There were **6,968** Emergency Medical Dispatch type calls which requires dispatchers to follow a protocol to provide medical support to the callers. **98%** of 911 calls are answered in **10** seconds or less.
11. **A - 99%** - Many times responders cannot know severity of an emergency until arrival. Emergency response calls set a record high at **9,500** (prior year was **7,989**), an average of almost **26** per day. Average response time was **7:42** minutes. **100%** of non-emergency calls (**4,995**) were responded to within twenty minutes or less.
12. **D - 60%** - **12** fires were determined arson, which led to **3** arrests. Most recent arson arrests are still awaiting trial but there was **1** conviction. Arson fires resulted in an estimated **\$1,468,200** in property damage.
13. **D - 30%** - Eden (**158,081**) and Reidsville (**147,229**) branches account for **60%** of all circulations (**504,776**). The Outreach Program (Book Mobile) comes in third with **70,019**, accounting for **14%** of total circulations.
14. **D - 100%** - Generally, if there are construction delays related to inspections they do not stem from County inspectors and may be the result of non-compliance. On average, each inspector completed **206** inspections per month.
15. **A - 86%** - Inspectors averaged just under **4** food establishment and other institution inspections (restaurants, food stands, school lunch rooms, hospitals, schools, nursing homes, etc.) per day. Restaurant scores are available for review online at www.rockinghamcountypublichealth.org
16. **A - 100%** - On average, Register of Deeds staff processed almost **35** vital record requests per work day.
17. **C - 3.0%** - There were **19** recordable injuries, only **4** of which resulted in any lost work days.
18. **B - 98.0%** - The County will continue to collect the remaining **2.0%** and ultimately, almost **100%** of the amount due will be collected in later years. The average real and personal property tax bill levy was **\$715**.
19. **C - 90%** - of high risk program enrollees had no new convictions. These programs are largely supported by grant dollars and these high risk kids cost an average of **\$208** per month.

How well did you do?

Based on the number you answered correctly you are...

19 Correct = A County Commissioner

13-18 Correct = Running for Office

7-12 Correct = A Well-Informed Citizen

1-6 Correct = Somewhat Interested in Local News

0 Correct = Not From Around These Parts

