

Rockingham County Water System



APPLICATION FOR LEAK ADJUSTMENT

Per the Rockingham County Leak Adjustment Policy, one (1) leak adjustment is allowed within a three-year period. A two-month consecutive adjustment is allowable, within a three-year period, if the consecutive bills are both affected by the same water leak and all of the conditions of the policy are met.

To be eligible for a leak adjustment you must:

1. Not have received an adjustment during the three year period from your last adjustment until now. For example: If you received an adjustment on 1/1/2014, you are not eligible for another adjustment until after 1/1/2017.
2. Complete and sign this form and attach receipts documenting that the leak has been repaired. The receipts may be from a plumber or from the store where you purchased the repair parts, if you completed the repair yourself. If no receipts are available, you must also complete a No Receipt Available Form and attach it to this form.
3. If you perform the repair yourself you must provide photo documentation of pre and post repair.

Note: A request for an adjustment to two (2) consecutive monthly water bills will be granted only if both bills were affected by the same leak and if both bills are 200% higher than the previous six (6) month average of bill amounts.

Name: _____ Date: _____
(Please Print)

Service Address: _____ City: _____ State: _____ Zip: _____

Account Number: _____ Bill Number: _____ Amount of Bill: _____

Date you first noticed the leak: _____ Date the leak was repaired: _____

Where was the leak located? (Please indicate below)

Inside the house Between the water meter and the house In the irrigation system

Have you provided pre and post photo documentation? Yes No

Have you attached receipt(s) indicating that the leak has been repaired? Yes No

*If you checked "no", have you attached a completed No Receipt Available Form? Yes No

By signing this application, I certify that the above described leak has been repaired and that I understand the terms and conditions of the Rockingham County Leak Adjustment Policy.

Signature

Date